



Trafalgar TIMES

THE
NEWSLETTER
OF TRAFALGAR
HOUSING
ASSOCIATION

Autumn 2024



Trafalgar Housing Association

430a Dumbarton Road, Dalmuir, Clydebank G81 4DX

Tel: 0141 952 4676 Web: www.trafalgarha.co.uk

Annual General Meeting (AGM) 2024

On Tuesday 17th September 2024 we held our 34th Annual General Meeting. We were delighted to hold this in person again in the Clydebank Town Hall. We would like to say a big thank you to everyone who attended and made the night a success, including 24 shareholders and 3 non-shareholders.

This year's Agenda included the Election of Management Committee Members; Annual Accounts to 31st March 2024; Appointment of the Auditors for Financial Year

2023/24 and the Directors Report. Prizes were once again awarded to the best gardens and runners up – congratulations to all our winners and thank you for the effort you put in to your garden.

The night was rounded off with a lovely buffet, a game of bingo and the prize draw for all of our Shareholders who were present. Prizes this year included a 55inch smart TV, a 43inch smart TV, a Ninja Air Fryer, vouchers and more.

Garden Prize Winners

This year our first prize winner received a £50 voucher for B&Q and the runners up a £20 voucher for B&Q.

1st Place – Mr and Mrs Buist
Runners Up – Mrs Carlin & Ms Carlin
Ms Greer
Mr & Mrs Johnsen
Mrs Simpson
Mr & Mrs Campbell
Ms Showell



AGM

During our AGM various issues were raised including:

Overgrown trees – staff advised that under the landscaping contract the trees within both estates get cut back after the summer growing season, usually around October time.

Speeding cars in Trafalgar Street – it was noted that this was a matter that should be dealt with by the police and local authority but that the association would work with other external agencies to try to help alleviate this problem. There is a full article on this within the newsletter.

Gutter cleaning – staff advised that gutters are cleaned once the trees have stopped shedding their leaves, at the end of the autumn months and that they were cleaned during November/December last year. However, where there is a problem with a gutter that needs attended to as a 'one-off' this will be done out-with the programme.

Dumping of bulk items – a comment was made regarding the amount of bulk items being left out in the area especially after uplift had taken place. Staff reminded all present that bulk uplifts are arranged by the association on the last Friday of every month and that this is a service that is provided out-with any council services and if we are made aware of any tenants leaving items out in the street immediately after collection then we will recharge those responsible for disposal of those items. A fuller article is contained on page 5 of the newsletter.

Good Neighbour Award Winner

NORAH LEVERAGE

We were delighted to present Norah Leverage with her certificate and voucher after winning this quarters 'Good Neighbour Award'.

Sandra Kernahan who nominated Ms Leverage said:

'she is always there to help me.. with internet problems, send important documents and at times gets me messages. She is such a good neighbour and I think she deserves the prize.'

Congratulations Ms Leverage! We hope that you enjoy your voucher and thank you for being wonderful neighbours. Your kindness and support is greatly appreciated.

Nominate your Neighbour for an Award

Is your neighbour one in a million? Do they make a difference to your life or the lives of people in your community?

This is a chance for you to say 'thank you' to a neighbour who goes out of their way to help you and others, someone who shows kindness and consideration.

The winner of this award receive **£50 worth of vouchers and a certificate**. We would also like the winner to be featured in an article on the award and why they won it in our next newsletter.

If you would like to nominate your neighbour for this award please send an email to admin@trafalgarha.co.uk or write to our office at:

Trafalgar Housing Association
430a Dumbarton Road, Dalmuir, Clydebank G81 4DX

In the email or letter please include the name of the person that you would like to nominate, the reason why you think they should win the award and their address.

Unfortunately, we cannot accept nominations from relatives or anyone living in the same property.

Golden Friendships

Scottish Charity Number - SC047924

Heating and Eating 2

Our neighbours in Golden Friendships are once again working hard to help anyone struggling with the current cost of living crisis. They want to ensure that everyone has access to a warm space and also a hot meal over the winter months. From Tuesday 1st October until the end of March 2025 they will be serving a 2 course meal FREE

OF CHARGE on a Tuesday night from 5.00pm to 6.00pm to anyone who needs it regardless of your circumstances.

Everyone is welcome to attend for some nice food, tea and coffee in a warm venue with friendly company.

Committee Meeting Updates

Our last Committee meeting was held on Wednesday 28th August 2024 remotely over Microsoft Teams.

Items of interest discussed at our recent committee meetings:

- Consolidated Action Plan Update
- Draft Internal Audit Strategic Plan
- Quarterly Management Accounts to 30/06/24

- Annual Accounts to 31/03/24
- Health and Safety Updates

Where can I view the minutes from the Committee meetings?

The minutes from our Management Committee meetings can be viewed on our website at www.trafalgarha.co.uk under the 'Documents' section

Disabled Parking Bays

We have a number of disabled parking bays throughout our stock. While these parking bays can be used by anyone with a blue disabled badge, we would kindly ask that any tenants, residents or visitors **DO NOT** park in these bays unless they are in a possession of a blue disabled badge which is clearly displayed on their dashboard.

Painted road bays coupled with disabled parking plaques are enforceable, within West Dunbartonshire Council (WDC), by Police Scotland.

Can you please be mindful and respect the requirement from your neighbours of the need for these spaces.

Trafalgar Housing Association is not responsible in any aspect of the blue badge application/ allocation of spaces, nor is there a legal requirement for any landlord to provide parking provision.

Any issues in relation to blue badges can be reported to WDC on **0141 562 8800**.

Issues regarding the enforcement of parking spaces can be reported to Police Scotland on 101.



**DRIVE SAFE
SLOW
DOWN**

We have become aware of an increased number of vehicles speeding through Trafalgar Street. We are aware that a lot of them are likely to be non-residents who use the street as a short cut to avoid the peak busyness of Dumbarton Road; however we would ask all tenants, residents and their visitors to please ensure they drive along Trafalgar Street at an appropriate speed. There are a number of children living all along the street, and also a well-used play park which is often busy with children. The safety of our residents is paramount and we share concerns regarding this trend.

We are in communication with West Dunbartonshire Council roads team about installing more speed bumps along the road to try and help combat this issue. However, as Trafalgar Street is a public road it falls under the responsibility of West Dunbartonshire Council to maintain and revise traffic calming measures.

Your Annual Gas Servicing

Recently we have had an increase in tenants not keen to allow access for their gas service to be carried out which is concerning.

We have a legal obligation to ensure that all residents are safe by carrying out annual gas servicing to boilers when they are due. It is also a condition of your Tenancy Agreement that you allow access each year for these checks to be carried out.

As you will be aware, it is vital that all gas systems and appliances are checked on an annual basis. This is to ensure the safety of yourself, your family and your neighbours. As your landlord, Trafalgar Housing Association has a legislative duty (under regulation 36 1-12 GSIUR) to ensure that an annual safety inspection is carried out on all gas appliances and flues within their domestic properties

Generally most tenants work well with us to provide access; however in the rare cases where access is not gained, the Association will enforce

the conditions of your tenancy agreement and force entry in order to meet our legal obligations.

Please note if the forced access goes ahead you will be liable for the cost and recharged.

Please remember if you have a pre-payment electric or gas meter then you will need to have credit on your meter for the work to be completed. This can be as little as a pound (even in emergency credit.)

Gas servicing will be carried out by HiFlow. If they are in the area doing other services they may visit properties where services are due to be completed. If this is not a convenient time for you then you will be able to reschedule the



visit. If you are not home, they will leave a call card to let you know that they have visited. Please call the Association on **0141 952 4676** or Hiflow direct on **0141 951 2020** to arrange a more convenient time for the service to be carried out.

RUBBISH, LITTER AND BULK ITEMS

Unfortunately we have noticed an increased volume of litter, rubbish and bulk items being left across our estates.

Please be mindful when disposing of your general waste that it is secured in a tied rubbish sack and placed inside your black general waste bin. We have had the unfortunate incidents recently where used nappies and sanitary items have been left within our bin stores and on the kerb side. Not only is this extremely unhygienic and unsightly but this, along with other general waste and food items poses a serious health and safety risk to the children and residents in our communities and is a major contributing factor in attracting vermin. If your property does not have an allocated bin in please contact the association to discuss.

Trafalgar Housing Association provides a bulk uplift service on the last Friday of each month, please bear this in mind when planning on disposing of large bulk items such as furniture, white goods or even bulk cardboard boxes. Should these items be left outside prior to the last Friday of the month the tenant is

responsible for the removal of these items themselves and should not be left for any period of time leading up to the last Friday of the month.

Trafalgar has always taken a lot of pride in the presentation of our estate and it is in everyone's best interest to ensure our estates stay clean and tidy and contributes to being an enjoyable area to live.

Please do not hesitate to contact our office should you witness anyone dumping any of these items as stated above as this is a breach of tenancy and appropriate action can be taken, if we are made aware at the time.



Periodic Electrical Inspections

Trafalgar as a landlord, is required under electrical safety regulations to carry out periodical electrical inspections every 5 years.



Garring will be in touch over the coming weeks and months to arrange inspections for tenants living in properties whose check is due at the end of 2024 or 2025. This safety check is to make sure that the consumer unit, the wiring, the sockets and switches within your home remain to an acceptable standard to protect you and the members of your household. We would therefore urge any tenant who is contacted regarding this inspection to please respond straight away.

Repair Satisfaction Survey

We will be starting up the repairs satisfaction surveys as from 1st October; these have slipped recently due to staffing changes within the association. A member of staff will call tenants (or knock on their door if the repair is being post-inspected) who have had a repair carried out to ask a couple of questions about their experience with the repair and all who respond will be entered into a monthly prize draw for a £20 Asda voucher. Your feedback is really important to us to help us maintain and improve our service to you so please give us your honest opinion about the service you received.

Looking after your Community

Dog Fouling

Dog fouling has been a growing problem for the Association over recent years and we know that there are many dog owners who look after their local area by cleaning up after their dogs. However there are a minority of dog owners who continue to allow their dogs to foul in backcourts and local areas and do not clean up afterwards.

If your dog fouls anywhere it is your duty to clean it up immediately. Dog fouling is not only unhygienic and unsightly, but it can also make local spaces of land unsafe for young children to play. Please ensure you use the grey bins to dispose of dog poo, and you do not contaminate the brown or blue wheelie bins with dog poo bags.

The Association is continuing to tackle this issue of tenants and residents who do not clean up after their pets and staff will be carrying out regular inspections.

Our aim is to make your community a cleaner, safer and more attractive place to live.

Together we can make a difference to your local community!

Please remember you can get free dog waste bags from our office.

****Please remember that grassy areas with dog poo will not be cut by the grounds maintenance team****



HALLOWEEN SAFETY TIPS

With Halloween approaching next month make sure you and your children stay safe by remembering SCARE SAFE when out guising (trick or treating).

Stay in groups

Costumes should be tight fitting and flame resistant

Always test makeup before using on your face or body

Remember to look both ways when crossing the streets

Examine all sweets and treats before eating them

Stay on pavements wherever possible

Avoid dark housing and those without decorations

Flashlights and glow sticks can help with visibility when out

Enjoy with caution

BE AWARE

We have been notified by Police Scotland that there has been an alleged attempt of mobile phone theft by cyclists in the local area. An incident occurred recently where two men on bikes wearing balaclavas were reported to have attempted to steal a mobile phone from a pedestrian. This incident was alleged to have happened in the early afternoon. Please be vigilant when out and about and report any suspicious activity to Police Scotland on 101.



DALMUIR OUT OF SCHOOL

CARE GROUP



We provide a service for children between the ages of 4 and 12; or to the summer prior to the child going to secondary school.

We provide a range of fun filled activities, trips, and outings during the summer holidays and in-service days.

We provide a high quality, safe and affordable child-led out of school care facility.

We provide the children with the opportunity to rest and relax and make new friends.

We escort children during school term time from 3 local primary schools: Clydemuir Primary-Our Lady of Loretto Primary and St. Stephens Primary.

ADDRESS

Dalmuir Community Centre
Duntocher Road
Dalmuir Clydebank
G81 4RQ

CONTACT US

Tel-0141 951 4499
Mobile-07495 674 684
Email doscq@dpha.org.uk

SUMMER PLAYScheme

Are your children looking to be active during the school holidays? If so, then Dalmuir Out of School Care is the place to be. No iPad, no phones, no computers just running, jumping, socialising, playing, trips/outings and enjoying their time off school with friends old and new. We are super charged to help get your children active and away from their screens.

Come and explore our Learning Garden!

Opened Monday to Friday 7:45am-6:00pm

What are you waiting for!!!

Come along and register your little ones and give yourself peace of mind knowing they are in safe hands.

We offer single-day bookings as well as full-week bookings.

Our aim is to create a positive experience for everyone involved.

DAMP, CONDENSATION & MOULD

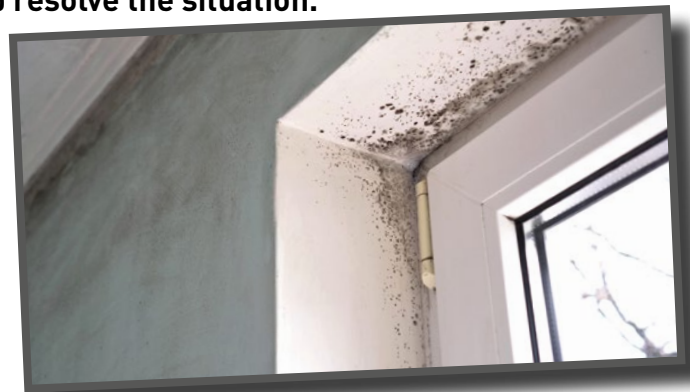


The last few months has seen an increase in reports of damp, condensation and mould issues and we would like to ensure our tenants that we will react to any reports straight away and take whatever action we can to help resolve the situation.

Condensation occurs when warm moist air hits cold surfaces. There is always some moisture in the air, even if you can't see it and it can be caused by everyday activities such as breathing, cooking, washing, drying clothes indoors, topping up fish tanks, using portable gas and paraffin heaters as they all add to the moisture that's already in the air. It is most commonly visible on windows on a cold morning during the months of October-April and the three main causes are too much moisture in the home; inadequate ventilation and inadequate heating.

If you report an issue to the Association we will check that there are no underlying problems such as any internal or external leaks. However, if the problem is condensation then there are measures that you can take to help prevent it and to reduce the moisture production in your home:

- Open windows/window vents to allow moisture to escape
- Cover pots and pans when cooking and use extractor fans
- Avoid drying clothes inside or if not possible, dry on a clothes horse in the bathroom with the door closed and the window open/fan on
- Ensure that tumble dryers are vented to the outside
- When running a bath put some cold water in first to reduce the steam
- Do not run the shower for longer than necessary to minimise the amount of water vapour that gets into the air
- Do not dry clothes/towels/bedding on radiators or over doors



- Close kitchen and bathroom to prevent water vapour spreading to other parts of the property
- Do not use portable heaters such as gas or paraffin as they produce a gallon of water for each gallon of fuel used

Increase Ventillation

Increase ventillation i.e. allowing the air to circulate around your home will help prevent moisture laden air from being trapped in your home and condensing on the windows, walls and ceilings which then ultimately manifests as black spores. Actions to increase ventilation include:

- Opening a window after bathing, showering or cooking
- If you have trickle vents fitted on your windows, keep them open as much as possible, especially in inhabited rooms – these don't lose any heat from the rooms they simply allow air in
- Do not put furniture tight up against the wall, move it away slightly to allow the air to circulate



- Use extractor fans and cooking hoods
- Wipe down windows or surfaces affected by condensation every morning
- Leave cupboard and wardrobe doors open every so often so that the air can circulate
- Where possible try to position wardrobes, chairs and large items of furniture against internal walls and not external walls

Keep the Property Warm

The best way to heat the home is through constant background heating as opposed to turning the heating on and off because warmer air is able to hold more moisture. As the temperature of the walls increases, the possibility of condensation forming on them is reduced.



Mould The Problem


Every dwelling irrespective of its construction type contains within its fabric mould spores which are dormant and completely harmless. However, given the right conditions these spores will grow and show as black mould.



It needs very little 'nutrient' to feed off to grow and will grow on walls and ceilings and can be found on and beside windows, in the corners and edges of rooms and behind and inside wardrobes and cupboards especially if they are tight up against an external wall.

Mould can even grow on clothing, handbags, shoes etc if they are hung up in wardrobes when still damp, wet or stored so tightly that air can't circulate.

Bleach should not be used to clean walls or ceilings, this may be hazardous, will only have a temporary effect and could also encourage mould growth in the future. The Association will instruct our contractor to treat any areas where mould is evident with the correct treatment which is safe and recommended by Mould Growth Consultants, a specialist in this field.



Your landlord does not cover your home contents and personal belongings.

So it's a good idea to consider what a home contents insurance policy would cover you for.

When you move into your property, you should think about protecting your personal possessions and home contents.


The Thistle Tenant Risks home contents insurance scheme can cover most of your household contents such as furniture, carpets, curtains, clothes, bedding, electrical items, jewellery, pictures and ornaments.

All tenants and residents are eligible to apply for the Thistle Home Contents Insurance Scheme, which can cover your home contents and belongings against, fire, theft, water damage and flood.

Reasons to choose the Thistle Insurance Scheme:

- ✔ Apply over the telephone.
- ✔ Covers loss or damage to your contents caused by specific events such as, theft, water damage, fire and many more household risks.
- ✔ Covers tenants improvements (up to £2,000 or 20% of the sum insured).
- ✔ Covers theft or attempted theft of contents in sheds, outbuildings and garages (up to £3,000).
- ✔ Covers damage to external glazing for which you are responsible for.
- ✔ We will pay up to £500 for replacement and installation of locks for outside doors or windows and alarms, if keys are lost or stolen.
- ✔ You don't need to have special door or window locks just a lockable front door.
- ✔ Flexible regular payment options (fortnightly & monthly payments include a transaction charge).

These are just some of the features, limits and exclusions of the Policy. For more information about our policy, please refer to the Insurance Product Information Document (IPID) and Policy Wording, which is available upon request.



Would you like a member of the Thistle Insurance team to call you back at a convenient time, to discuss cover, optional covers available, and premiums?

Visit www.thistletenants-scotland.co.uk and request a call back today!



For further information or to apply for cover call Thistle Tenant Risks on **0345 450 7286**

Trafalgar Housing Association Quarterly Tenant Satisfaction Results

Every quarter the Association carries out tenant satisfaction surveys to obtain your views on the services we provide.

This information is reported back to the Scottish Housing Regulator and it will help us to continuously improve our services and ensure that they are designed and delivered to meet your needs and expectations.

We would like to say thank you to each person who has taken the time to provide us with feedback to help drive improvement on the services that we provide.

What you told us this Quarter



NEW EMPLOYABILITY PROGRAMME FOR PARENTS LAUNCHING IN DUMBARTON



**SIGN
UP
NOW!**

Impact Arts is running a 12-week creative employability programme for parents who live in West Dunbartonshire, on now, running at The Phoenix Centre in Dumbarton.

West Dunbartonshire based parents can attend this new programme which will run on Thursdays from 9.30am-2.30pm and Fridays, from 9.30am-12noon; to gain employability skills and SQA qualifications, and receive 1-2-1 support towards future employment, plus there will be lots of creative arts activities to enjoy.

Participants can receive up to £30 per week training allowance for attending the programme, plus travel expenses.

Impact Arts' friendly, supportive delivery staff will work with participants to ensure everyone reaches their potential and has a great experience. Our dedicated Pastoral Support Worker will help participants to gain an SQA qualification and will offer tailored support to help remove barriers to

employment. Our Creative Lead tutor will introduce participants to new artistic techniques and will support them in creating artworks using various artforms.

At the end of the programme, there will be a celebratory showcase of work that will be planned, collated, and hosted by the participants. Friends and family members can help the participants to celebrate their achievements.

We aim to help each participant to build confidence and develop employability skills to ensure they go on to a positive destination once they complete the programme. This could be further training, education or employment.

If you are a parent living in West Dunbartonshire or a referral agency, and you'd like to express an interest in joining the Impactful Parents programme, please complete our referral form. A member of staff from Impact Arts will then be in touch.

WHAT PARTICIPANTS SAY ABOUT THE COURSE



"MEETING PEOPLE AND HEARING THEIR STORIES HAS HELPED ME FEEL I'M NOT THE ONLY PERSON WHO'S GOING THROUGH WHAT I AM GOING THROUGH."

"HAVING SOMETHING TO LOOK FORWARD TO AND BEING PART OF A ROUTINE HAS IMPROVED MY MENTAL HEALTH. I'VE LEARNT SO MUCH ABOUT MYSELF."

9.30am-2.30pm on Thursdays | 9.30am-12noon on Fridays

COME ALONG, MAKE NEW FRIENDS & DEVELOP EMPLOYABILITY SKILLS

PUMPKIN CARVING TIPS

Pumpkin carving is a great activity for kids (and adults) in the run up to Hallowe'en, and they look great outside your front door for guisers.

Here are our top tips for carving pumpkins.

1. Choose your pumpkin wisely

Pick a pumpkin that's undamaged, with a sturdy stem, no bruises, and a flat bottom so it won't roll while you carve. Remember to always be imaginative, for example the lines on the skin could form witch's wrinkles?

2. Wipe your pumpkins to keep from rotting

Before carving your pumpkin, wipe down the outside with a diluted bleach solution, this will remove microbes that cause decay and will ultimately stop your pumpkin from rotting.

3. Cut from the bottom, not from the top

There are many pros' to cutting the lid from the bottom of the pumpkin. Firstly, you can maintain the pretty pumpkin shape and prevent the pumpkin sides from caving in later. Also, a lot of pumpkin guts settles at the bottom over time, so when you remove the opening, much of the pulp and seeds will come out, making it much easier to clean.

4. Clean out the insides

Use a large metal serving spoon or an ice cream scoop to scrape the insides. Thin the inner wall of the 'face' areas to 1 inch thick, so it will be easier to pierce the shell.

5. Use a template to perfect your spooky design

When designing anything, it's always a good idea to plan out your design before jumping in. Print out or draw the pattern on a piece of paper. Secure your chosen template to the front of your pumpkin, then carefully trace the image by poking holes along the lines (pumpkin carving kits can be got from most local supermarkets). Once finished, remove the template and carve.

6 Use your scraps creatively

Make a tongue, pipe, or hair accessories out of discarded piece of pumpkin shell.

7. Paint your pumpkins instead

Painting your pumpkins can work wonderfully, especially if you want to keep little hands away from sharp objects. They'll look great in the daytime, either paint a design over the whole pumpkin, or use paint to add accents to an already carved squash.

8. Use everyday items to bring your pumpkin to life

Create a face from nuts and bolts, use white reflective tape as bandages or simply chop off the top and add some colourful flowers for your own spooky vase.

9. Make your pumpkin shine from the inside out

Use multi-coloured Christmas lights to add a new dimension to simple styles, or try using a red bicycle light, set to flash, for a really sinister touch.

10. Funny faces and ghoulish grins not your thing?

Try making simple shapes like stars or spooky creatures with cookie cutters, or drill bits to add polka dots for a more grown up pumpkin.



Join our Management Committee

We are actively looking for local residents from Trafalgar Street/Dumbarton Road area and the Terraces/Radnor Park area to join our Management Committee.

You will join a fantastic group of members, take part in making important decisions for the Association and play your part to make a positive impact for your community

This is a voluntary unpaid role. New members will be provided with necessary equipment and comprehensive training. Meetings take place in the evening once every 4 weeks and are currently conducted remotely using Microsoft Teams.

How do I join?

If you wish to join the Management Committee you must firstly become a General Member of the Association (see page 15). If you apply you could be invited on to fill any 'casual vacancies' that exist. However, you would then need to be formally elected at the next AGM (Annual General Meeting) which takes place every September.

If you are interested in this opportunity please visit our website at www.trafalgarha.co.uk and download an application form and recruitment pack from the 'Get Involved' section of our website.

Have you thought about becoming a housing association committee member?

It's a great way to volunteer in your community and help change it for the better.

Local housing associations provide affordable rented housing for a wide range of people who need it. They provide quick, efficient repairs and other services, and some are also involved in building new homes.

Community based housing associations often provide all kinds of other services to support local people – such as benefits and fuel advice, help with getting into

employment, and places for people to hold meetings and community activities.

Housing association staff members are paid professionals, but associations are run by voluntary committee members, and usually the majority live in the local area.

Here are some of the benefits of serving on the committee...

Benefits for you

- Gain confidence, build a sense of achievement, improve your self-esteem and have a new sense of purpose.
- Develop your understanding, skills and knowledge, add to your CV, and potentially open new career paths.
- Be involved in a stimulating and mutually supportive environment where your views are heard.
- Meet new people, develop friendships, and socialise with others with a shared commitment.
- Attend social & networking events, as well as training courses, to build up your skills.
- Open up opportunities to apply to serve on important national/regional bodies in the housing sector.
- Become a part of one of the most important and effective movements for physical and social improvement that has happened in Scotland over the last 40 years.
- Get personal satisfaction from giving something back to the local community whilst making a real difference.
- Broaden your horizons and have fun along the way!

Benefits for the association and the wider community

- You'll help to raise awareness of the Association's work both within the local community and beyond.
- The time and energy you commit to the Association will directly contribute to its work in improving the quality of life for tenants and the wider community.
- You can help to ensure good quality housing and services.
- As a voluntary committee member you'll join hundreds of local people and other volunteers who play such a crucial role in taking forward the work of community controlled housing associations in Scotland.



Glasgow and West of Scotland
Forum of Housing Associations



supporting
social
employers

BECOME A GENERAL MEMBER OF TRAFALGAR FOR JUST £1



Anyone can become a General Member of the Association as long as you are aged 16 or over and meet the requirements set out in our rules which are available to view online at: www.trafalgarha.co.uk/becoming-a-general-member.

Membership costs just £1 and you will remain a member for as long as you reside within the area.

By becoming a member of the Association you are eligible to vote at the AGM, which takes place every September. This will allow you to influence how the Association operates.

To become a member of Trafalgar Housing Association please fill out the information below, cut out this application form and return it to our office.

I would like to apply for membership of Trafalgar Housing Association and I have enclosed £1.00 for one share.

Name: _____

Address: _____

Telephone: _____

Email: _____

I would like to hear more information about joining the Management Committee YES / NO

Join Our Residents Panel

After a long break we are looking to re-instate our Residents Panel. This is a great opportunity for you to get involved in the association and help improve our standards of service.

The Residents Panel will discuss and give their view on different aspects of the association's services and performance and advises where improvements could be made. The panel may also be consulted on policies that affect residents and other service users.

We are hoping to hold the next Residents Panel meeting in May in the office, or via Microsoft Teams if preferable for you, and discuss the following topics:

- The role of the Residents Panel
- Close cleaning
- Ground Maintenance

- Tenant Satisfaction Results

This is a voluntary unpaid role that will allow you to meet your neighbours, enhance your skills and experience and positively impact your local community.

We appreciate that your time is valuable, so we'll make sure that we don't take up too much of it.

Our Residents Panel will meet monthly for around an hour and a half and if you attend in person we will supply tea and biscuits!

If you would be interested in joining our Residents Panel please email us at admin@trafalgarha.co.uk or you can call us on 0141 952 4676.

If you are interested and would like to attend one of our meetings before committing to join our panel please get in touch and we will arrange this.

USEFUL TELEPHONE NUMBERS



TRAFALGAR HOUSING ASSOCIATION 0141 952 4676

EMERGENCY REPAIRS (OUT OF HOURS)

Field 0800 783 7937

MENTAL HEALTH SERVICES

Breathing Space 0800 838587

CARA
(Challenging & Responding to Abuse) 01389 738595

Goldenhill Resource Centre 0141 941 4400

Primary Care Mental Health Team 01389 828203

Riverview Resource Centre 01389 812070

Stepping Stones 0141 941 2929

Samaritans 116 123

Vale Centre for Health and Care 01389 828200

WEST DUNBARTONSHIRE COUNCIL

Emergency Homelessness 0800 197 1004

WDC Main Number 01389 737000

WD Carers Centre 0141 941 1550

WD Mental Health Forum 01389 742294

WD Welfare Rights 0800 980 9070

POLICE

Emergency 999

Non- Emergency 101

OTHER USEFUL NUMBERS

Lomond & Argyll Advocacy Service 01389 726543

NHS 24 111

West Dunbartonshire CAB 0800 484 0136

West Dunbartonshire CVS 0800 484 0136

Old Kilpatrick Food Parcels 07368 496836

West Dunbartonshire Community
Foodshare 0800 345 7050

Crisis Counselling 0141 812 8474

Dumbarton Council on
Alcohol - Clydebank 0141 952 0881

Alternatives - Clydebank 0141 951 2420

Women's Self Injury Helpline 0808 800 8088

Women's Aid Clydebank 0141 952 8188

Y Sort It 0141 941 3308

West Dunbartonshire CVS 0141 941 0886

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